

General Information

Q: What is AccessIQ?

A: AccessIQ is a full-featured smart access solution without the premium price tag. Revolutionize the way tenants access your property, enhance security, control access to your buildings and simplify your job, all from your phone or computer. Manage, and share access to common areas and tenant units efficiently without even being on-site.

Key Features for Property Management Teams

Q: How does AccessIQ benefit property management?

A: AccessIQ offers a range of features for property managers, including:

- Elimination of mechanical key management and rekeying costs
- No more lockouts. Property managers can send codes from anywhere, eliminating costly locksmith calls and after-hour service fees.
- Grant, manage and monitor access from the office or anywhere via the AccessIQ PM Command Center or app
- Activity logs with notifications when a visitor enters/exits
- Real time battery level status from the PM Command Center or app

Key Features for Residents

Q: What are the key features available for residents?

A: Residents can enjoy several convenient features, such as:

- Keyless entry using smartphones to access their apartment and common areas. With Apple and Google wallet functionality, residents can simply hold their phones to the lock for access. For Apple Wallet FAQs: <https://accessiq.com/apple-wallet>
- The ability to share virtual keys, providing temporary or permanent access for visitors, family, and friends
- Activity logs with notifications when someone enters/exit their apartment
- Peace of mind with a customizable, timed auto-lock function
- Optional access methods with key cards and PIN codes

AccessIQ Smart Lock Features

Q: What are the standout features of the AccessIQ Smart Lock?

A: Custom-built specifically for small communities, the AccessIQ Smart Lock offers a variety of advanced features, including:

- Compatibility with Apple and Google Wallet. For Apple Wallet FAQs: <https://accessiq.com/apple-wallet>
- Keypad to allow users convenient access via PIN code
- Long-lasting rechargeable lithium battery technology, with over a year of use on a single charge
- Custom PM Command Center and app for turnkey control
- Motorized locking for remote lock/unlock capabilities
- Code-compliant specifications and interior lock height that accommodates a one-sided deadbolt
- Backlighting for easy visibility of numbers, battery levels, and lock/unlock status
- Auto-lock options ranging from 15 seconds to 10 minutes
- Advanced encryption to safeguard personal information
- Sleek and appealing design with various finishes

Usage and Management

Q: How can property managers manage access to the building or units?

A: Property managers can manage and monitor access through the AccessIQ app or PM Command Center, granting entry to maintenance staff or crews as needed.

Q: What happens if a resident is locked out?

A: AccessIQ eliminates the need for traditional locksmith calls by providing keyless entry options and virtual key management, reducing the occurrence of lockouts. At move-in, the tenant simply creates a pin code. If that pin code is forgotten or compromised, the property manager can send a one-time code to the tenant for access to their apartment.

Installation and Maintenance

Q: What is the battery life of the AccessIQ Smart Lock?

A: The lithium battery technology in the AccessIQ Smart Lock can last over a year on a

single charge. Rechargeable batteries eliminate the need for disposable batteries, better for the environment and the budget.

Q: How secure is the AccessIQ system?

A: The AccessIQ system uses advanced encryption to safeguard personal information, ensuring the security and privacy of all users.

For more information or specific inquiries, please contact our support team at AccessIQ.com or 877-ENTRYIQ (877-368-7947).